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## A Comparison of Targeted Case Management Positions with Community Integration Specialists in Maine

	Requirements for All TCM Positions		Additional Requirements for Adults with Developmental Disabilities	Additional Requirements for Members Experiencing Homelessness	Additional Requirements for Children	Additional Requirements for Adults with HIV	Additional Requirements for Substance Abuse Services	Community Integration Specialists
<b>Service Definitions</b>	Case Management Services are those covered services provided by a social services or health professional, or other qualified staff, to identify the medical, social, educational and other needs (including housing and transportation) of the eligible member, identify the services necessary to meet those needs, and facilitate access to those services. Case management consists of intake/assessment, plan of care development, coordination/advocacy, monitoring, and evaluation. Comprehensive Case Manager is the one reimbursable case manager per member beginning 11/1/09. Comprehensive Case Managers must focus on coordinating and overseeing the effectiveness of all providers and benefits in responding to the member's assessed needs. Comprehensive Case Managers ensure that the individual care plan is effectively implemented and adequately addresses the assessed needs of the member.							<b>Community Integration Services</b> , formerly known as "case management" and "community support", involve the identification, assessment, planning, linking, monitoring, and evaluation of services and supports needed by a member who satisfies the eligibility requirements of Section 17.02 of MaineCare Regs.
<b>Job Functions</b>	1. Comprehensive Assessment and Periodic Re-assessment of an eligible member to determine service needs. 2. Development and periodic							a) Identifies the medical, social, residential, educational, emotional, and other related needs of the member;

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	<p>revision of the Individual Plan of Care.</p> <p>3. Referral and Related Activities that help an eligible member obtain needed services.</p> <p>4. Monitoring and Follow-Up Activities that include activities and contacts that are necessary to ensure that the individual care plan is effectively implemented and adequately addresses the needs of the eligible member.</p>							<p>b) Performs a psychosocial assessment;</p> <p>c) Develops an ISP;</p> <p>d) Coordinates referrals, and advocates access to service(s) and support(s);</p> <p>e) Participates in ensuring the delivery of crisis intervention and resolution services;</p> <p>f) Assists in the exploration of less restrictive alternatives to hospitalization;</p> <p>g) Makes face-to-face contact with other individuals in the treatment plan;</p> <p>h) Contacts guardian, family significant other, and providers to ensure continuity of care;</p> <p>i) Monitors service provision to ensure ISP is followed;</p> <p>j) Evaluates service provision;</p> <p>k) Advocates;</p> <p>Provides information, consultation, and problem-solving supports;</p> <p>Assist member in developing communication skills needed to request assistance.</p>

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<b>Populations Served</b>			Must be an adult age 18 or older and meet the eligibility requirements of Title 34 B. M.R.S.A 3573 which defines developmental disabilities, or Title 34B M.R.S.A 6002 which defines autism.	Members experiencing homelessness but who otherwise are not eligible for TCM must meeting the following eligibility criteria to receive TCM Section 13 services: A. Member must either: 1) Currently reside or in the past 90 days have resided in an emergency shelter in Maine, OR 2) Be an individual who does not otherwise have a permanent address, residence, or facility in which they could reside, AND B. 1) Requires treatment or services from a variety of agencies or providers to meet the individual's medical, social, educational, and other needs; and 2) will access needed services only if assisted by a qualified, targeted comprehensive case manager who, in accordance with an individual plan of care locates, coordinates, and regularly monitors the services; AND meets one	For Children with one of the following: 1 Behavioral Health Disorder 2 Developmental Disabilities, and/or 3 Chronic Medical Conditions.	Adults who are infected with the human immunodeficiency virus (HIV), as determined by a positive HIV antibody or antigen test, or who has a diagnosis of HIV or AIDS. A designated case management agency is responsible for confirming a person's eligibility for case management services. These services for persons with HIV infection are covered services only when provided by approved staff of agencies designated by the DHHS Center for Disease Control, Div. of Infectious Disease, HIV, STD and Viral Hepatitis Program Administrator	An adult who has an Axis I diagnosis(es) of substance abuse disorder(s) described in the most recent version of the Diagnostic and Statistical Manual of Mental Disorders (DSM) and who is currently seeking substance abuse treatment services by a DHHS approved substance abuse treatment provider; AND who is pregnant, who is living with his or her minor children, and/or who is an intravenous drug user, AND who is enrolled in a substance abuse treatment program which receives funding by the Substance Abuse Prevention Treatment Block Grant as provided by 42 U.S.C. section 300x-22(b).	Persons are eligible to receive services if they meet general MaineCare eligibility requirements and specific requirements for Community Support Services. Persons must be 18 years or older and have a primary diagnosis on Axis I or Axis II of the multiaxial assessment system of the current version of the Diagnostic and Statistical Manual Of Mental Disorders; has met certain levels in their LOCUS assessment; is an AMHI Consent Decree Class member.

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				of the following requirements: a) needs immediate medical care; or b) needs immediate crisis evaluation or mental health assessment to address a behavioral issues; or c) has a current medical or mental health condition and is at risk of losing or has list access to medically necessary services; or d) has immediate need for medications to address an existing medical and/or behavioral health condition; or e) is demonstrating physical or mental impairment such that services are necessary to improve, restore, or maintain health and well-being; or f) has experienced immediate or recent trauma and is demonstrating a need for assistance with gaining and coordinating access to necessary care and services appropriate to their needs.				

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<b>Setting of Work</b>	Services must be provided in settings accessible to the member.							In the Community
<b>Fees</b>	None, unless required for individual's professional license.							
<b>Educational or Work Qualifications</b>	Requirements in Section 13 of MaineCare list a minimum of a Bachelor's degree from an accredited institution with a specialization in psychology, mental health and human services, behavioral sciences, social work, human development, special education, counseling, rehabilitation, sociology, nursing or closely related field OR Bachelor's Degree in an unrelated field and at least one (1) year of full-time equivalent relevant human services experience, OR Master's Degree in social work, education, psychology, counseling, nursing or closely related field from an accredited graduate school. Additional staff qualifications as defined in contracts between the Department and the designated case management agency, as applicable, must be met. All professional staff must be conditionally, temporarily or fully licensed and must provide services only to the extent permitted by qualified Professional Staff licensure. (This includes LSWs who		The Department has promulgated rules for case management agencies that require case managers to have a minimum of a bachelor's degree from an accredited four (4) year institution with a specialization in psychology, counseling, rehabilitation, nursing, or a closely related field and one year experience in one of these areas.		For staff of children's TCM service providers serving children with special cultural needs only, have necessary linguistic and cultural background and have parented a child with special needs.			No degree required. No experience required <ul style="list-style-type: none"> <li>• Certain degrees meet requirements for Provisional Level B and Full Mental Health Rehabilitation Technician/Community (MHRT/C) certification.</li> <li>• Related degrees may meet requirements for Provisional MHRT/C Level A certification.</li> <li>• Certain academic courses meet MHRT/C course requirements</li> <li>• Certain approved non-academic courses meet MHRT/C course requirements.</li> <li>• Course requirements may be waived for 1 year of experience with clinical supervision (up to 5 courses).</li> </ul>

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	need only a bachelor's degree "sufficiently related" to social work.) If individual was employed on 8/1/09 as a case manager providing services under the former subsections of Section 13, that person will be considered qualified for the purposes of this section.							
<b>Certification/ Licensure</b>	None Required							MHRT/C certificate required. May be Provisional Level A, Provisional Level B or Full.
<b>Continuing Ed. Requirements</b>	Providers of TCM must plan staff development and continuing education for their employees and contractors that broaden the existing knowledge in the field of developmental disabilities, mental health, substance abuse, long term care, chronic medical conditions and related areas as applicable. Providers must also maintain documentation of staff continuing education, staff development and TCM training in staff personnel files.							None
<b>Supervision</b>	Section 13 of MaineCare requires supervision of comprehensive case managers by a licensed physician, licensed physician assistant, licensed psychologist, licensed clinical social worker, licensed clinical professional counselor, licensed marriage and family therapists, advanced practice nurse,		DHHS Rules require a Bachelor's Degree plus four years' experience in the MR (ID) field as well as experience supervising staff who provide services to those with MR (ID) and/or autism, knowledge of the public education system in					By professional as defined in MaineCare, Sec. 17 unless granted exception by state.

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	<p>psychiatric nurse, registered nurse, or a licensed social worker, OR Person who was employed on 8/1/2009 as a case management supervisor providing supervision under a former subsections of Section 13. Such staff will be considered qualified.</p> <p>Additional case management supervisor qualifications as defined in contract agreements between the Department and the designated case management agency, as applicable, must be met.</p>		Maine, and training in flexible funding and family-focused service provision.					
<b>Source</b>	<p>MaineCare Benefits Manual, Chapter 101, CH. II, Section 13  <a href="http://www.maine.gov/sos/cec/rules/10/ch101.htm">http://www.maine.gov/sos/cec/rules/10/ch101.htm</a></p>		<p>Case Management Standards for Community Case Management Services for People with Mental Retardation/Autism  <a href="http://www.maine.gov/dhhs/oads/disability/ds/comm-cm/standards2/index.html">http://www.maine.gov/dhhs/oads/disability/ds/comm-cm/standards2/index.html</a></p>					<p>MaineCare Benefits Manual, Chapter 101, CH. II, Section 17  <a href="http://www.maine.gov/sos/cec/rules/10/ch101.htm">http://www.maine.gov/sos/cec/rules/10/ch101.htm</a></p> <p>MHRT/C Guidelines  <a href="http://muskie.usm.maine.edu/cfl/MHRT/community_guidelines.htm">http://muskie.usm.maine.edu/cfl/MHRT/community_guidelines.htm</a></p>